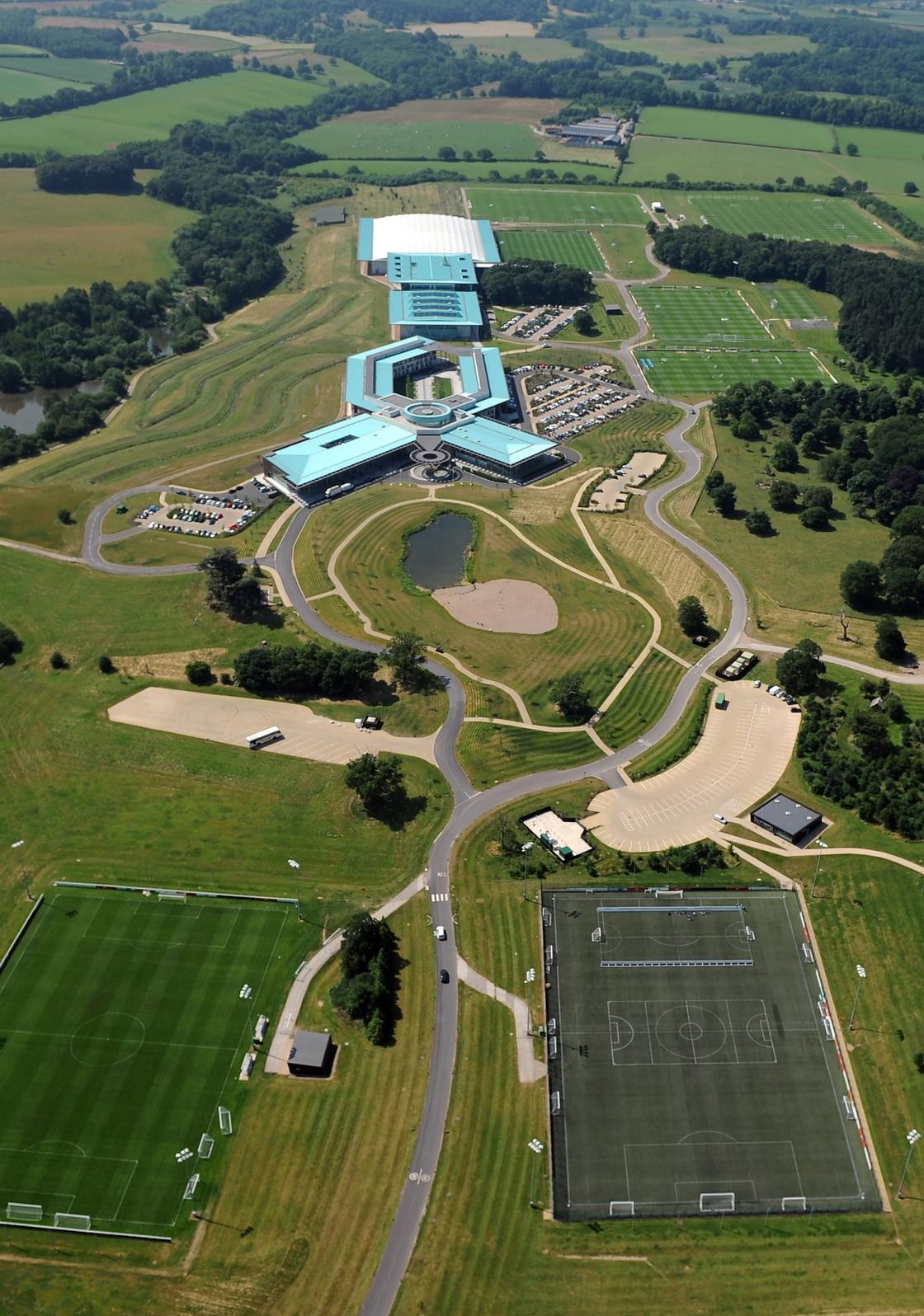




user guide



## Welcome

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Thank you for placing a booking at St. George's Park; we look forward to welcoming you to the National Football Centre soon. This user guide provides all the information you will need for your visit.

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### Contact information

If you have any queries relating to St. George's Park, please contact the relevant team using the information below:

Enquiries prior to your visit:  
sgpenquiries@thefa.com  
+44 (0)1283 576200

During your visit:  
Incident Support  
+44 (0) 7572 372547

# Site map

## Getting here

The central location and connectivity of St. George's Park means it is easy to reach from wherever you are. Local rail stations are at Burton-Upon-Trent, Lichfield and Derby, while the M1, M6 and M42 motorways are nearby.

## Address

St. George's Park,  
Newborough Road,  
Needwood,  
Burton-Upon-Trent,  
Staffordshire,  
DE13 9PD



All full-size pitches are 105x68m except for Pitch 7a (91x46m)

## Useful information

### Transport and car parking

- Prior to your arrival at St. George's Park you will be advised of the designated car park for your group
- Upon arrival, cars will park in the designated zone
- If you are arriving by coach or minibus the team may be dropped outside the National Football Centre. All coach transport can then make its way to the coach park
- See site map to familiarise yourself with St. George's Park

### Arriving

Upon arrival to St. George's Park a nominated person must report to the National Football Centre reception to meet with a member of the operations team, where you will receive a health and safety briefing and be issued with an emergency radio.

### Code of conduct

St. George's Park reserves the right to exclude or eject any persons whose behaviour or appearance is objectionable, disruptive or otherwise unacceptable.

### Medical cover

- Due to the location of St. George's Park we advise that an ambulance is arranged prior to match days
- Alternatively we require competency evidence of the first aider in your group who will need to be in attendance for any physical activity
- Pitch side cover is available to be booked through St. George's Park at an additional cost

### Players entrance

Arrival is via the main entrance. All players once changed into kit and boots should use the exit located at the rear of the National Football Centre.

### Equipment

Any football related equipment requests must be made 14 days prior to your booking, additional charges may apply.

### Photography

- Photographs of individuals and teams containing players aged 17 or under are only permitted with the consent of the group/organisation responsible for them
- St. George's Park also reserves the right to restrict photography including video on facilities, individuals, teams and training sessions

### Video and filming towers

Should you require a filming tower please contact St. George's Park 14 days prior to your booking, this can be ordered at an additional cost.

### Deliveries

All deliveries for the National Football Centre are to be marked for the attention of the Operations Team including the name and date of your event. Please notify us 14 days prior to your booking.

### Ice

Should you require pitch side ice please notify us 14 days prior to your booking.

### Food

No food or drink to be consumed on or around a pitch (excluding player hydration).

## Emergency fire procedures

### In case of a fire:

- Activate the nearest fire call point (red boxes near all exit routes)
- Notify the duty manager/incident manager or reception upon leaving the building (if time permits)
- Meet at the designated Muster point
  - For the National Football Centre the Muster point is located in the National Football Centre main car park
  - Please follow instructions from the Hilton Hotel management if you are in the hotel

### Only fight the fire if:

- The fire and rescue service have already been notified
- The fire is small and is not spreading to other areas
- Escaping the area is possible by backing up to the nearest exit
- The fire extinguisher is in working condition and personnel are trained to use it

### In case of a fire alarm:

- Leave the building using the designated escape routes
- Assemble at the Muster point in the National Football Centre main car park, or as instructed by hotel staff if in the hotel
- Remain outside until the competent authority (Duty Manager, Chief Fire Marshall, or designated responsible person) announces that it is safe to re-enter

### If you require assistance:

- All employees or guests who require assistance in an emergency should congregate at the nearest safe place or refuge point
- Refuge call points are located inside stairwells at the National Football Centre
- Please follow instructions from the Hilton Hotel management if you are in the hotel

## Health and Safety

If you are providing or installing equipment or machinery for your booking at St. George's Park, we will require in writing and no later than 14 days prior to your booking: a risk assessment and method statement covering aspects of delivery, installation, use and de-rig.

Ideally (if not situated on a pitch) a site plan of the proposed scope of works or layout should always be included detailing where items are being installed or used. Site plans can be provided upon request.

### Method statements

Method statements should include the means of how you will deliver, install, operate and de-rig your proposed equipment in a safe environment for all users at St. George's Park, and should clearly define the safe methods you will undertake to manage this. Structural calculations should be provided where applicable, such as marquees, towers, use of pitches and halls.

Certification of competence will be required where certifiable work is undertaken – such as erection of towers, electrical works and loading calculations.

### Risk assessments

Risk assessments should include all known and potential hazards. It is always recommended a site visit is conducted prior to the event to establish your individual risks.

## Recommended footwear for artificial surfaces

Footwear types	3G football turf
	Football boot (moulded stud - round and plastic only) ✓
	Astro-turf ✓
	Trainer (general) ✗
	Football boot (metal stud) ✗
	Football boot (blade) ✗

- ✓ Recommended
- ✗ Not recommended

# Changing rooms

Changing rooms will be assigned on arrival.

